Certified Scrum Master®

Whether you are using Scrum already or you are just planning to start with it, learning the foundations of the role is an important step in understanding Scrum and other agile methods.

The course is intended for Scrum Masters and for all professionals interested in achieving the Scrum Alliance CSM® certification. A basic knowledge of the Scrum process is prerequisite: participants are requested to having read a basic introductory text on Scrum like Ken Schwaber's and Jeff Sutherland's https://scrumguides.org/ before joining the course.

Your Take-Aways

- a thorough understanding of Agile and Scrum
- having experienced the Scrum process in a live simulation
- be ready to take on the role of Scrum Master / Agile Coach
- your own toolbox for supporting and guiding your team successfully
- having started to design your personal path for continuous improvement
- be ready and well-prepared to take the Scrum Alliance online exam for the Certified Scrum Master® Certification

Course Organisation

The course with a total contact time of 16 hours is delivered in presence or in interactive online mode. The course is split in various modules, none of which exceeds two hours, with short breaks as needed and sufficiently long breaks between the sessions. The actual times for breaks are agreed upon in the group at the beginning of the course.

Pre-course and post-course activities are part of the training and are presented via our interactive online learning platform in various formats (video, text, quizzes, worksheets, further reading, ...).

Course Agenda

- What is agility and why do we need it?
- Scrum in the context of agility
- Introduction to Scrum
- 'Active Principles' of Scrum: why does it work?
- Scrum Team dynamics
- Scrum roles: Scrum Master, Product Owner, Developer
- Potential of the roles and challenges in living them
- Scrum increment and its value
- Product Backlog and its lifecycle
- The five activities and the 3+ artefacts
- The limits of applicability of Scrum
- How to apply Scrum in organisations: case studies and typical pitfalls
- Elements of an agile organisation
- Optional: basic techniques for scaling agility

Certification Process

- Upon successful completion of the course, the trainer proposes you for certification to Scrum Alliance. You will then be contacted by Scrum Alliance by eMail to set up a protected personal user account in order to have access to the online exam and / or the certificate. More information: https://www.scrumalliance.org/privacy-policy
- The CSM® exam contains 50 multiple-choice questions based on the CSM® Learning Objectives. After you pass the CSM® exam, you will be asked to accept the License Agreement and complete your Scrum Alliance membership profile. The certification is valid for two years.
- All information about your membership, the certification process and exam details can be found on the Scrum Alliance website: https://support.scrumalliance.org/hc/en-us/articles/360002112772-How-do-I-take-the-Certified-ScrumMaster-CSM-test