

# COVID-19

## Health and Safety Precautions



Welcome to the  
**Connexxo Italia Academy!**

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## We care for your health and your safety!

We are all happy that currently there is no longer the need for strict laws and regulations to prevent the spreading of COVID-19. We still believe, however, that a great learning experience can be achieved only when the participants also *\*feel\** safe. Therefore, our team has developed a series of recommendations and measures for the protection of participants and trainer.

We want everyone to feel safe and comfortable while staying with us.  
Thank you for supporting us in our mission.

We invite you to read the following instructions carefully.  
Feel free to ask if anything is unclear.

	<p>If you are not feeling well on the day of the event, please stay at home and let us know immediately. Any cancellation related to Coronavirus is free of charge, even at the very last moment. You will get the full amount of the money back that you paid for the course or you can postpone your participation to a later course of the same type.</p>
	<p>Wearing a mask is still highly recommended to protect yourself and others, that's why we are offering them for free to our guests in the entrance area of our training facilities. In alignment with the health and safety recommendations, we also encourage you to wash and sanitise your hands regularly, especially when entering or re-entering a room or building.</p>
	<p>The Connexxo Italia Academy is located on the second floor. Feel free to use the stairs instead of the elevator. The staircase is located beside the elevators and can be entered through a separate door (see signs). When you prefer taking the elevators, it is highly recommended that only one or two persons enter at a time, to be able to keep a safe distance.</p>
	<p>There is a contact-free hand sanitising station at your disposal in the entrance area of our office as well as in all of the rooms we use for the course. In the restrooms, you find contact-free soap dispensers and paper towels. Washing your hands is even more effective than using sanitising gels provided it is done correctly.</p>
	<p>All the rooms we use for the course will be cleaned professionally with sanitising agents on a daily basis. In addition, all frequently used surfaces like door handles, light switches etc. will be wiped with sanitising liquid more frequently than usual. Special attention will be paid to the restrooms.</p>
	<p>As the Coronavirus is spread not only via sneezing or coughing but also through minute particles called aerosols in the air we all breathe, special attention is paid to keeping the air in the rooms as fresh as possible. Prior to the start of the course and during all the breaks, the windows will be opened to get in some fresh air.</p>
	<p>If you start not feeling well during the event, (with a temperature higher than usual or symptoms that are typical for a COVID-19 infection) please do not continue with the course. Take good care of yourself and of the people around you, contact a doctor to get tested as soon as possible and make sure to let us know in case of a confirmed infection. Also in this case, you will get the full amount of the money back that you paid for the course or you can postpone your participation to a later course of the same type.</p>

**Thanks for taking care of yourself and others!**